



Corporate Headquarters: 525 North Tryon Street, Suite 1600 | Charlotte, NC 28202 | USA

Corporate Mailing Address: Post Office Box 57 | Fort Mill, SC 29517 | USA

Phone: 800.231.9106 **Fax:** 801.905.3736 **Web:** www.ThreatSuppression.com **E-Mail:** info@ThreatSuppression.com

Presentation Title: *“Hospital Workplace Violence”*

Presentation Description:

The Hospital Workplace Violence lecture examines the issue of violence occurring to staff in the hospital. Numerous experts agree that violence towards hospital medical staff has reached endemic proportions, and that evidence shows an alarming increase in incidences and severity of attacks. All hospital employees are at risk, but the most dangerous profession is nurses and the most dangerous locations are the emergency department, mental health unit, and critical care units.

Approximately 70,000 nurses report violent workplace assaults each year and since 1995, anywhere from one to five million nurses have been assaulted at work. The National Institute for Occupational Safety and Health (NIOSH) estimates that more than half a million healthcare workers are assaulted each year.

In this dynamic lecture, the presenter will examine statistics on hospital workplace violence, breakdown the frequency and types of injuries sustained in the assaults, and discuss the perpetrator profile. Next, the presenter will discuss methods to prevent workplace violence, including preventing violence triggers, profiling potential perpetrators, crime prevention through environmental design, and defusing and deescalating techniques. Profiling tools such as STAMP and STAMPEDAR will be discussed. The presenter will also discuss institutional policies, procedures, and building design as a useful tool to prevent workplace violence. Last, the consequences of failing to prevent workplace violence will be discussed, including poor patient care, serious medical errors, increased sick time, decreased productivity, and increased psychological disorders among staff members.

Presentation Objectives:

1. At the conclusion of this program, attendees will be able to describe the frequency of assaults against nurses in the hospital setting
2. At the conclusion of this program, attendees will be able to describe reasons why hospitals fail to accurately report workplace violence statistics to The Joint Commission
3. At the conclusion of this program, attendees will be able to describe reasons why emergency departments are a powder keg for potential violence attacks
4. At the conclusion of this program, attendees will be able to describe the typical types of injuries sustained during workplace violence attacks
5. At the conclusion of this program, attendees will be able to discuss the use of STAMP and STAMPEDAR to profile potential violent perpetrators
6. At the conclusion of this program, attendees will be able to describe the four classes of intervention designed to prevent violence in the hospital
7. At the conclusion of this program, attendees will be able to describe consequences of workplace violence attacks

Resources Needed:

Classroom, computer, projector, audio

Time Needed:

Two to four hours